Organisation: Age UK Hillingdon		Amount Requested and Proposed Use	
Description/Activities Provides over 20 services for older people with moderate to low needs. These include care brokerage, advice, welfare benefits, social clubs, dining clubs, home help, befriending		£140,000 for CEO, core staff salaries & £115,000 Helping Hands Service	
and practical support. The Helping Hands scheme offers a shopping and related home support to enable older people to continue to live independently. The service is available borough-wide through outreach sites.  Over 16,000 clients supported through the various services with the assistance of 303 volunteers in 11-12		Recommendation: £140,000 + £115,000 l Scheme	Helping Hands
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£120,000 + £130,000 Helping Hands Scheme	£1,390,289	19%	£475,871

## Comments by Finance

Over the past few years, Age UK has had deficits; this year (10-11) it has increased significantly by almost £200K. This is mainly due to their increased expenditure on charity shops and social contact activities. Although they appear to have a high balance of the unrestricted reserves, approximately 2/3 relates to fixed assets.

The grant required in 2012-13 is not a significant proportion of their total income (although the total value of grants from LBH amounted to 63% of their income in 2010/11). However, given that they have introduced a new service, the grant could have an impact on their activity.

# Comments by Directorate

As the main voluntary sector provider of preventative services for older people in the borough Age UK is a critical partner and we would support the corporate funding decision.

## Comments by Partnerships Team

This is a strong and popular organisation that provides quality services. It is a key partner for the Council and the sector, responding to emerging issues such as the economic downturn and volunteering/employment with age appropriate projects. It has formed a consortium with 3 other key groups – MIND, DASH and Carers - 'Hillingdon 4 All' which aims to sustain local services by achieving efficiencies through joint working/tendering etc. New services include a social enterprise Home Help Plus which will enable self funding older people remain at home independently.

The Council reached agreement with Age UK that the financial support for the Helping Hands Scheme would reduce incrementally to a baseline of £100,000 in 2013-14. The group have been working hard to reduce the costs of the service while maintaining service levels, which includes the introduction of a formalised donation system. This year, the Council are awarding £115,000 to the scheme.

Finances are relatively stable with a small deficit in 11-12 of £11K. The additional funding of £20,000 into the core award formalises and acknowledges the role Age UK play in supporting older residents, experiencing financial difficulties during the current economic climate. Funding was previously committed as part of the Council's credit crunch initiative.

In addition to this support officers will discuss with Age UK other challenges currently facing older residents and ascertain whether there are initiatives that Age UK wish to propose to address these. The results of these discussions will form the basis of a report back to January Cabinet.

Organisation: Crossroads		Amount Requested a	and Proposed Use
Description/Activities Provides respite breaks for carers in Hillingdon. Care is pre- booked and is available 24 hours, 7 days per week. Services include check calls, shopping, light housework, meal		£145,000  Contributes to salaries and running cost	
preparation and companionship depending on requirements.  Services covered by LBH contract are free but the majority of users pay a subsidised rate. Promotes quality of life enabling carers and the cared for, to be as independent as possible.			J.
120 Carers and 128 people with care needs		Recommendation:	£135,000
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total Unrestricted reserves income at Mar 11	
£135,000	£347,800	39%	£195,224

# Comments by Corporate Finance

The organisation has suffered deficits for the last two financial years. This has been due to a 60% reduction in voluntary income from LBH (Carers Grant and Social Services). In 2011 they charged for uncontracted services, which has led to an increase in their income from activities.

The grant required represents a significant portion of their income. They also have a large balance of unrestricted reserves and cash that could be used to fund the extra grant that has been requested this year.

## Comments by Directorate

Crossroads is providing a service to carers commissioned by the department. They also provide an invaluable service to carers of people who do not qualify for community care services which helps to reduce avoidable demand on Council services. The organisation has recognised the need to adapt to a changing environment and we would support the funding proposal.

## Comments by Partnerships Team

This is a professional service using trained paid staff to provide quality care. In response to reductions in funding, the group is exploring mergers with neighbouring Crossroads organisations in order to reduce central office and management costs. It will also be pursuing cheaper premises in 2012 as its lease expires. The organisation has had some staffing issues over the year but has a strong board providing excellent leadership. The board has restructured the organisation to reflect changes in funding and to ensure it is able to meet the challenges of a new era. The organisation is exploring the possibility of using volunteers on a regular basis. The increase in request is partly to assist with the relocation and initial outlay required for the merger but given their healthy reserves we do not think this is essential this year and therefore recommend the same grant as last year.

Organisation: Crown Centre for the Deaf		Amount Requested and Proposed Use	
Description/Activities			
Manages a centre that supports g		£17,000	
are profoundly deaf or hard of hearing. These include deaf groups focused on social activities, British Sign Language courses (BSL), interpretation services, outings, arranging appointments, advocacy and support.		Contributes to maintenance of the Centre and group	
120 clients assisted by 12 volunteers		Recommendation:	£10,000
Grant Awarded 11-12	Total Estimated Income	Grant as % of total	Unrestricted reserves
	11-12	income	at Mar 11
£10,000	£18,650	54%	£21,635

### Comments by Corporate Finance

This organisation has achieved a surplus this year (10-11). The application does not include comparable information for previous years so it is unclear whether this is an improvement on past performance.

The organisation wishes to take on more work which explains the increase in grant requested. It is not clear whether they plan to introduce a new service. The grant requested represents a third of their income.

## Comments by Directorate

The proposed funding decision is supported.

# Comments by Partnerships Team

The group previously had an arrangement with DASH who managed the Centre Co-ordinator. This relationship has since ended and the co-ordinator has left. The group has taken on a new office assistant with BSL skills and continues to provide BSL classes through a volunteer. The Centre is no longer in receipt of income from renting space, hence the increase in request for funding. Unrestricted reserves appear healthy this year, therefore an increase on this occasion is not recommended.

Organisation:		Amount Requested a	and Proposed Use
Disablement Association Hillingdon (DASH)		-	•
Description/Activities			
A full range of services for people	with physical, sensory or	£85,000	
learning disabilities to enable the	nem to live to their full		
potential. Activities include outrea		Core staff salaries	
drop-in, sports & fitness activities,			
DDA advice, and independent	•		
disability awareness in schools an	<b>3</b> /		
particular, targeting hard to reach g	roups.	Recommendation:	£85,000
4.405 alianta y 25 active valuntas	ana i 1 000 ahildaan haira		
1,165 clients + 35 active voluntee	ers + 1,800 children have		
received awareness raising talks			
Grant Awarded 11-12	Total Estimated Income	Grant as % of total	Unrestricted reserves
	11-12	income	at Mar 11
£85,000	£540,115	16%	£146,956

## Comments by Corporate Finance

The charity had a surplus of £33k in 2010-11 which is an improvement on the previous year's £35k deficit. This has mainly been achieved though increased income from charitable and other activities. There was a significant increase in income from LBH for services provided under contract.

The requested grant does not constitute a large proportion of the charity's income. They have built up balances of cash and unrestricted reserves that could be used to fund their activities. However their application form anticipates a reduction in income in the coming years which could impact on their activities.

#### Comments by Directorate

DASH is a key partner that is facing uncertainty over the continuation of funding that it receives from the department as these services are subject to competitive tendering. The proposed funding decision is supported.

### Comments by Partnerships Team

The organisation has been responsive to changing times and gearing itself to meet challenges such as reductions in funding and the personalisation agenda. This includes initiating chargeable services for self funders including a range of leisure activities that can be developed into social enterprises. It has well established partnerships with other voluntary groups who can act as a consortium to take up tender opportunities. DASH and consortium partners are currently contributing to a joint West London bid for infrastructure services.

DASH has strong leadership and is forward thinking, actively participating in over 20 forums to ensure that disabled people's needs are considered. Finances for the next year are uncertain as the group awaits decisions on two major LBH contracts which are out to tender (worth half their income). If both bids are unsuccessful, the organisation would continue but on a smaller scale.

DASH is the borough's key disability organisation, and as such has a key role in developing services for residents. Officers recommend funding for the organisation at the same level as the 2011/12 award.

Organisation:		Amount Requested and Proposed Use	
Hillingdon Association of Volunt	ary Services (HAVS)	-	-
Description/Activities			
The group aims to support and pr	comote the development of	£96,600	
the voluntary and community sector	or in Hillingdon, acting as a		
focal point for sector representatio		Contributes to core s	alaries and overheads
in over 25 statutory strategy group			
group development, a volunteer			
forums for representation and lia	aison in specific areas of	Recommendation:	
interest.			
		TBC at January 201	2 Cabinet
421 groups are registered with HA			
20 + (Trustees/Volunteer Centre/A	dmin)		
Grant Awarded 11-12	Total Estimated Income	Grant as % of total	Unrestricted reserves
	11-12	income	at Mar 11
£92,000	£420,020	22%	£92,640

## Comments by Corporate Finance

The organisation has had deficits over the last two years and have managed to reduce it significantly in 2010-11 by increasing voluntary income. However, they still had a deficit in 2010-11 of £73k. In addition to this grant, HAVS receive £38k in contracted services from LBH.

The increase in grant requested is to cover the cost of inflation. The increase could be funded from the large balances of cash that they hold. The grant constitutes 20% of the organisation's income.

# Comments by Directorate

The department has had little contact with HAVS during 2011/12 and is unable to comment. There is potential for them to develop a supportive role for smaller organisations seeking to ready themselves to meet the opportunities presented by the personalisation agenda.

### Comments by Partnerships Team

HAVS is an infrastructure organisation providing capacity building support and representation to the voluntary sector in Hillingdon. The group has experienced significant reductions in income over the past 3 years and has restructured accordingly, reducing staff, using e-learning for training and networking with West London boroughs to develop future sustainability. It is now one of three remaining Council for the Voluntary Sector groups in West London. It is therefore planning to extend into other boroughs where there are gaps, making it more sustainable in the long term. It is submitting a major joint West London bid to support the sector in West London as a whole. The LAA reward money of £156,500 received this year made up 37% of total estimated income.

Officers are in consultation with HAVS regarding the level of funding and recommendations and a report will be presented at the January 2012 Cabinet.

Organisation: Heathrow Travel C	Care	Amount Requested and Proposed Use	
Description/Activities Provides crisis social work at Heathrow Airport for anyone coming in or out of the airport. It runs a number of programmes dealing with issues such as rough sleepers, emergency planning, advice to British nationals in need and provision of childminders to HM customs. Clients include		£46,952 Contributes to salary of crisis social work service and core costs	
homeless, unaccompanied minors, trafficked people, victims of forced marriage etc. The organisation leads on LBH duties regarding Humanitarian Assistance in partnerships with LBH civil protection.		Recommendation:	£30,000
1,510 clients were supported in 10-11			
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£30,000	£327,220	11%	£154,531

## Comments by Corporate Finance

This organisation has achieved a healthy surplus for the past two years (09-10,10-11). The grant requested represents less than 10% of the organisation's income. The majority of the extra grant they require for this year could be covered by their surplus or from their large balances of cash or unrestricted reserves.

# Comments by Directorate

Comments were received from 3 service areas all supporting continued funding due to both the immediate and long term savings made by the organisation to Hillingdon. It was perceived as a solid financial investment giving a high return in terms of savings and resources. Travel care presents a professional response which helps to contain Hillingdon's own service delivery at the Airport Terminals. In summary, HTC provide a service to vulnerable children and adults which forms part of the safeguarding response at the airport, and they help join up services both in this Local Authority, and other Local Authorities. The travel care team participate in the trafficking sub-group and the pan London safeguarding meetings at Heathrow. One of the most important aspects of their work is to ensure that service users are referred appropriately to their Host Authorities and to foreign embassies. If this work was not done by Travel care, Hillingdon would be picking up the cost.

### Comments by Partnerships Team

There is a strong business case to keep funding HTC as it saves a considerable amount of time, resources and money for the Council by diverting clients away from Council services. It leads on responding to international humanitarian disasters coming via Heathrow. The group is planning to start a repatriation project focusing on UK citizens returning to the UK and assisting them to resettle.

The majority of funding comes from BAA with some from the Foreign and Commonwealth Office. Income is stable although due to the reduction in corporate grant last year, the organisation is expecting a deficit of £19,000 in 11-12 Reserves are required to meet 6 months running costs to ensure they can fulfil their role as a Category 2 Emergency Responder. Particularly in view of the Olympics in 2012, and potential increased pressures on services, officers will monitor the group's financial and operational situation closely, and seek to support them during the year if required.

Organisation: Hillingdon Aids Response Trust (HART)		Amount Requested and Proposed Use	
Description/Activities		•	•
Provides practical, emotional, legal	I advice to people affected	£20,000	
by HIV/AIDS. These include be	•		
welfare and benefits advice, transp		Contributes to core s	alary and running
domestic support, social care sup		costs	
drop-in etc. Specific support			
alongside complementary therapies	5.		
208 clients accessed the services provided (2000 + visits) supported by 12 volunteers		Recommendation:	£15,000
Grant Awarded 11-12	Total Estimated Income	Grant as % of total	Unrestricted reserves
	11-12	income	at Mar 11
£15,000	£121,654	12%	£64,752

#### Comments by Corporate Finance

This organisation have achieved surpluses for the past two years. Their levels of income and expenditure have remained fairly constant. They are hoping to cover a larger area in order to match the new PCT structure in the coming year and provide a new service.

The grant requested represents 11% of their total income. They have large sums of cash and also have sizeable sums of restricted funds, though the majority of this constitutes a grant to purchase fixed assets. The expansion into a new area potentially will draw heavily on their reserves in the coming years.

## Comments by Directorate

The proposed funding is supported.

# Comments by Partnerships Team

HART provides a holistic response to people affected by HIV/AIDS. Individuals can access a range of different services depending on their need. Due to stigma around the illness, this is a service best provided by a third sector organisation operating a one stop shop approach, which provides the confidentiality to make service users feel able to disclose their status.

HART takes referrals from SCHH and works in partnership with Housing, Hillingdon Hospital and the Tudor Centre. Voluntary sector partners include the Terrence Higgins Trust for running a Self Management Programme. Future plans include a new project targeting children called HART Junior which the group is seeking funds for.

Organisation: Hillingdon Carers		Amount Requested and Proposed Use	
Description/Activities			
Provides a wide range of service	es to support carers of all	£105,000	
ages, including advice and drop-ir			
being for adult carers, social and e	-	Contributes to core s	
support, young carers projects	s, as well as targeted	accommodation costs	
interventions in BME communities.			
		Recommendation:	£105,000
4,182 clients accessed the services provided (3,778 adults &			
404 children). 40 volunteers suppo	ort the service		
Grant Awarded 11-12	Total Estimated Income	Grant as % of total	Unrestricted reserves
11-12		income	at Mar 11
£105,000	£470,476	22%	£163,992

#### Comments by Corporate Finance

The charity had a deficit of £30k in 2010-11 following a surplus of £35k in 2009-10. This was due to a reduction in voluntary income and an increase in expenditure on a number of their charitable activities. They are also in receipt of income from LBH for contracted services.

The organisation has large balances of cash and unrestricted reserves that could be used to support their activities. However as the grant requested is almost a quarter of their income the services they provide could be limited if funding was cut drastically.

# Comments by Directorate

HC is a key partner for the support that they provide to carers, which assists in reducing demand on Council services and the proposed funding is supported.

## Comments by Partnerships Team

Hillingdon Carers supports over 16% of the estimated carer population in Hillingdon. This is well above the national average for a carers organisation. It provides a universal offer to all carers who contact them in Hillingdon, ensuring that anyone with caring responsibilities is able to access a range of high quality services. The group has been a long term service development partner having significant input into Council plans and is currently undertaking a 2 year pilot for LBH to support carers on a personalised budget. Other proposed forthcoming developments include pilot services for young and teenage carers.

A key group in the borough, they work proactively with the sector and statutory partners (including SCHH, Youth & Connexions, Adult Education and the Arts service). The organisation is well regarded; expenditure has remained stable with the majority of their funding received via a large contract with LBH. A reduction in income this year (including £7k core grant reduction) however, means they are expecting a £20,000 deficit for the 2011-12 financial year.

Organisation: Hillingdon & Ealing Citizens Advice Ltd		Amount Requested and Proposed Use	
Description/Activities			
Provides generalist advice with casework if necessary at three bureaux in Hillingdon covering social welfare issues.		£350,000	
Advice is available by appointment, drop-in, telephone and via outreach projects targeted to specific groups.		Contributes to core and advice staff salaries and running costs	
13,540 clients + 5,342 clients through an automated Information Line		Recommendation:	£280,000
48 trained volunteers			
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£280,000	£574,920	49%	£144,578

## Comments by Corporate Finance

This organisation has achieved a surplus of £6k this year (10-11) which is an improvement on last year's £27k deficit. This has been due to an increase in income and a decrease in expenditure from advice and information activities.

HECA are currently undergoing a number of service transformations. They have requested an extra £70k as they wish to increase staff in their call centre and to employ two advisors to take on casework to compensate for the reduction in Legal Aid appointments available from borough solicitors. They also wish to extend the hours of their drop in service to accommodate the increasing number of clients. It is unclear whether this extra funding is a one-off request.

The grant requested constitutes 43% of this organisation's income and would significantly affect their activities if cut. Although they have large sums of cash, their plans to expand the service will undoubtably place pressure on their existing resources.

# Comments by Directorate

The proposed funding is supported.

## Comments by Partnerships Team

HECA is the lead advice giving organisation in the borough and continues to provide a high quality and professional service with measurable benefits to residents and the authority. In the past year these include financial gains for clients at over £2m, 400 non-financial positive outcomes of casework, 15,000 volunteer hours and client satisfaction rate of 95%. In order to achieve efficiencies, the organisation has introduced a telephone gateway system available 3 days per week, which allows clients to book appointments thereby improving use of staff advisers and client time. Reception services have also been restructured and improved and now includes information kiosks. A new more sophisticated client database is also being adopted which will improve ways of working.

The organisation has faced a challenging year managing a 16% reduction in overall funding from 2010-11 level of income. The advice sector has been particularly hit by the economic climate and changes in legal aid funding have resulted in a reduction in terms of the availability in legal advice services in Hillingdon.

This has meant that HECA is the only generic advice agency in the borough at a time when demand is predicted to rise (as welfare benefits change in 12-13). A further complication is that with less pro bono work by solicitors, HECA's staff find themselves unable to refer more complex cases and are therefore having to take on more complex time consuming casework.

This has led to an unusual situation whereby HECA is anticipating a large deficit this year while increasing its 12-13 budget significantly to meet the predicted demand in and loss of other services borough-wide. The organisation is requesting an increase of £70,000 this year to contribute to an increase in services to meet this demand, specifically for four extra staff members. Given the already significant level of support both financially and in terms of accommodation an increase in funding is not however recommended.

Organisation: Hillingdon Mind		Amount Requested and Proposed Use	
Description/Activities			
Supports people with serious and enduring mental health needs with a range of targeted projects responding to user		£70,000	
needs. It currently offers housing, counselling, befriending schemes, mental health first aid training, a number of social		Contributes to salaries and running cost	
clubs, activity/health related clubs a	and BME specific projects.		
793 clients assisted by 100 active volunteers		Recommendation:	£70,000
Grant Awarded 11-12	Total Estimated Income	Grant as % of total	Unrestricted reserves
	11-12	income	at Mar 11
£70,000	£619,754	11%	£224,035

# Comments by Corporate Finance

The organisation has had surpluses for the past two years. It has increased further this year due to an increase in grants and contracts income. They started two further ventures in 2010-11 and received funding from various sources to support these.

They have a large balance of unrestricted funds and cash that could be used to fund their activities. The grant requested represents 10% of their income; the majority of the request could be covered from their surplus in 2010-11.

# Comments by Directorate

As the main voluntary sector provider of preventative services for people with mental health needs MIND is a key partner and the proposed funding is supported.

# Comments by Partnerships Team

A key mental health organisation providing essential frontline services to users, including crucial out of hours support. MIND sits on mental health strategy forums including Supporting Vulnerable Adults Board. The past year has seen MIND responding to the forthcoming changes in welfare benefit by setting up a social enterprise – Café MIND, and opening a job club funded by the Dept of Work & Pensions for people with mental health issues.

Partnerships recognise that the organisation's unrestricted reserves are currently high, however, MIND are predicting a deficit for next year if they continue to provide the same range and scale of services to borough residents. On this basis, it is recommended that funding remains at the same level as 2011-12.

Organisation: Hillingdon Shopmobility		Amount Requested and Proposed Use	
Description/Activities Loans mobility equipment to registered users, primarily for shopping in Uxbridge, but also for weekly hire and other uses		£25,000	
such as attending local clubs etc. Other activities include some assisted shopping, sale of small mobility items etc. The		Contributes to Co-ordinators salary	
service is open 6 days per week.		Recommendation:	£25,000
4072 registered customers and 6 a	ctive volunteers		
Grant Awarded 11-12	Total Estimated Income	Grant as % of total	Unrestricted reserves
11-12		income	at Mar 11
£19,000	£61,353	31%	£20,564

### Comments by Corporate Finance

This organisation has had deficits for the past two years. The amount has remained constant between the two years; there has been no reduction. These have both been funded from reserves.

The application form states that no surplus or deficit is expected in the current year, which is surprising considering past performance. Their current unrestricted reserves balance also does not conform to the policy outlined in their accounts. This may indicate an issue with their funding strategy.

The grant represents almost one third of the organisation's income. If funding is withdrawn it could impact on the services that they provide.

### Comments by Directorate

Shopmobility receives £2k from the Social Care Health & Housing Transport Grant. The main beneficiaries of the service are older people and this contributes to the prevention of isolation and depression, which can help reduce demand on community care services, although not all users of their service are Hillingdon residents. The proposed funding is supported.

## Comments by Partnerships Team

Organisation raises funds primarily through donations, charges, LBH grant and local businesses. It is represented on the Older People's Assembly and mobility forum and works with LBH blue badge team.

The organisation has been running a deficit for the past two years, which has been funded from their reserves since the ending of a Big Lottery grant. Further reductions in income are expected this year (11-12) as local businesses, clients etc reduce their donations.

Whilst the organisation works hard at local fundraising, makes effective use of volunteers and staff are currently working reduced hours to save costs, without additional financial support, the long term viability of the organisation is in question. A modest increase in core funding is therefore recommended to cover salary costs. Officers will work with the organisation to increase their income for new equipment.

Organisation: Hillingdon Women's Centre		Amount Requested and Proposed Use	
Description/Activities Provides information, advice and support including a domestic violence service and legal advice drop-in. The Centre also provides various courses on an ad hoc basis, funding dependent, social clubs and events. In partnership with REAP, interpretation is offered by appointment.		£37,200  Contributes to Co-ordinators salary and running costs	
2,522 client visits supported by 35 volunteers		Recommendation:	£25,000
Grant Awarded 11-12 Total Estimated Income 11-12		Grant as % of total income	Unrestricted reserves at Mar 11
£25,000	£78,000	32%	£22,823

#### Comments by Corporate Finance

This organisation achieved a surplus of £4k in 2010-11 which is a significant improvement on the previous year's £20k deficit. This has been due to an increase in grant income and a decrease in salaries and related expenses.

The extra grant required is mainly for staff salary and expenses. This could be covered from the cash held or unrestricted reserves balances. The grant represents 46% of the organisation's income (10-11) and is likely to limit the services it provides should it be withdrawn.

# Comments by Directorate

Hillingdon Women's centre has been working closely with the Stronger Communities Officer and the women in the community network and is playing a valuable role in helping to enable particularly the smaller women's groups to work together, building capacity and relationships across different communities and groups in order to reach out to and provide support for women across the borough.

## Comments by Partnerships Team

The organisation has been running for 25 years, providing a women only space, for advice, support and assistance. It supported 284 women last year on domestic violence issues and is well connected to the police and statutory agencies. Legal advice is provided 4 days per week by 6 volunteer solicitors for a donation of £20 per hour.

Last year the organisation's grant was increased for the purpose of improving partnerships in the women's sector in Hillingdon. The group has worked with Council officers and the Women in Community Network to achieve this aim. The Centre has also been working with Sahan, Barra Hall Chilren's Centre, Harlington Hospice and Hillingdon Association of Voluntary Services on joint bids.

Future plans include raising awareness of domestic violence in schools, developing the volunteering programme and engage in more partnerships with the women's sector in Hillingdon. These include the Southall Black Sisters, Hillingdon Asian Women's Group, and the Townswomen's Guild.

Organisation: Mencap Jubilee Pool		Amount Requested and Proposed Use	
Description/Activities Provides heated hydrotherapy swimming for the disabled, elderly recovering from illness and children learning to swim.  1,400 clients per year, supported by 20 volunteers		£5,000 Contributes to maintenance costs	
		Recommendation:	£5,000
Grant Awarded 11-12 Total Estimated Income 11-12		Grant as % of total income	Unrestricted reserves at Mar 11
£5,000	£56,816	9%	£23,415

### Comments by Corporate Finance

This organisation has had surpluses for the past two years. They have recently retiled the pool with a grant from the Lottery Fund.

The grant constitutes almost 10% of the organisation's income. They have a healthy balance of cash at bank which would fund one year of expenditure.

### Comments by Directorate

The department currently has no contact with this service. There is the opportunity to increase access and income through users purchasing sessions with their personal budgets. This will be explored in Q4 for development in 2012/13. In the meantime the proposed funding is supported.

## Comments by Partnerships Team

The group provides a unique service in the borough, very much reliant on volunteers who maintain the pool, boilers, pool facilities etc. The pool takes referrals from Hillingdon Hospital for treatment of ongoing problems or recuperation from surgery. A section is maintained for teaching children to swim. The majority of users are Mencap members. Mencap operate club meetings on four days a week with supported transport.

Mencap raised £10,000 from the Big Lottery which they match funded from their reserves in 2011 to retile the pool. The groups accounts are healthy, receiving a regular small grant from councils transport grants and so able to provide a quality service to residents.

Organisation: MHA – Northwood Live at Home Scheme		Amount Requested and Proposed Use	
Description/Activities Provides a range of support to elderly people in Northwood to reduce isolation and prolong independent living. Activities include assisted shopping, befriending, advice, weekly lunch club, coffee mornings, outings and transport for		£15,000 Contributes to co-ordinator's salary	
appointments.  117 clients and 57 volunteers		Recommendation:	£15,000
Grant Awarded 11-12 Total Estimated Income 11-12		Grant as % of total income	Unrestricted reserves at Mar 11
£7,000	£50,000	14%	£24,091

## Comments by Corporate Finance

This organisation had a £2k deficit in 2010 after achieving a £5k surplus in the previous year. This is predominantly due to a 50% reduction in donations and an increase in salary costs and operational expenses. They are hoping to open a new day centre once a week in the coming year. The grant will fund the salary for the coordinator post.

Although the grant only represents a small portion of the total income, the introduction of a new service will potentially put pressure on existing balances and may limit the organisation's other activities.

## Comments by Directorate

An initial dialogue has started with this organisation to explore the scope for them developing services that people may wish to purchase with their personal budgets. The proposed funding is supported.

## Comments by Partnerships Team

The organisation has continued to expand their services including provision of Christmas hampers to 100 elderly people, organised 1,000 journeys to and from activities, and managed an extra 14 outings on top of the scheduled social activities. They are operating in the north of the borough which has a high older people's population and where there are fewer voluntary sector groups operating. Imminent plans include setting up activities in neighbouring Northwood Hills, with backing of the local church and Methodist Homes for the Aged.

A well run local organisation running on limited income and making the best use of volunteers. Officers fully support the expansion plans and would therefore support an increase in funding.

Organisation: Relate London North West		Amount Requested and Proposed Use	
Description/Activities		£13,428	
Provides relationship counselling in order to avert family or relationship breakdown. This includes conflict resolution, family counselling and mediation, and psychosexual counselling. Relationship education and training to prevent		Contributes to Hillingdon counselling provision	
relationship breakdown gives clients the skills to mediate their relationships successfully.		Recommendation: £12,000	
1,805 clients used their services per year (across 5 boroughs)			
Grant Awarded 11-12			Unrestricted reserves
	11-12	income	at Mar 11
£12,000	£766,178 (total for 5	n/a	£413,682 (total 5
	boroughs)		boroughs)

## Comments by Corporate Finance

This organisation has had healthy surpluses for the past two years. It has reduced this year due to an increase in expenditure on charitable activities and governance costs.

The extra funding required this year is to fund two further therapy types. They have large balances of cash and unrestricted reserves which could be used to fund this. As the grant only makes up a small proportion of their total income, it is unlikely that it would significantly affect the services they provide if not received.

# Comments by Directorate

This service is considered to be a valuable service and the proposed funding is supported.

## Comments by Partnerships Team

This organisation spans 5 boroughs in the North West London and provide a discreet service in Hillingdon via the Well being Centre in Uxbridge, and other outreach venues, taking referrals from statutory and voluntary sector groups. The group also provide a Legal Services Commission funded project for family mediation. The group aims to provide over 500 counselling sessions in Hillingdon and an additional 128 consultations in the coming year.

Due to the family mediation funding from Central Government and other external grants that Relate have successfully secured - partly for use in the borough - the group generates significantly more income for services on the back of the Council grant. The group provides a professional, regulated counselling service, operating within the borough, for a modest grant. Officers recommended continued funding at the present level to ensure a dedicated Hillingdon service.

Organisation: Samaritans Hillingdon		Amount Requested and Proposed Use	
Description/Activities			
The core service provides free con	• •	£3,000	
to people in distress. This is via	•		
face or text. In addition, volunte		Contributes to running	g costs
Network Rail on suicide prevention. They are also			
establishing work in schools and G	P's in the borough.		
		Recommendation:	£3,000
9,856 client contacts (9074 teleph	one, 73 face to face, 709		
emails) assisted by 70 volunteers			
Grant Awarded 11-12	Total Estimated Income	Grant as % of total	Unrestricted reserves
	11-12	income	at Mar 11
£3,000	£16,000	19%	£29,332

## Comments by Corporate Finance

This organisation has suffered deficits for the past few years due to high volunteer training and overhead expenses. They have large balances of unrestricted reserves which would more than cover the amount of the grant. However as it represents over a quarter of their income generated, it is possible that the organisation's activities would have to be curtailed.

## Comments by Directorate

Continued funding of this service would be supported.

# Comments by Partnerships Team

The organisation provides a number of preventative initiatives in the borough including a presence at the well-being centre in Uxbridge, schools programmes, work with police, stations and car parks. New volunteers undergo a selection process and interview, an initial training programme of five sessions before becoming a full volunteer.

Going forward the organisation are introducing Samaritans Connect which aims to improve their telephone service and have plans to extend their outreach services in Hillingdon. In 2011 they received an additional grant from Clothworkers Foundations to upgrade their IT systems. The modest grant support significant levels of volunteer activity in the borough.

Organisation: Victim Support Hillingdon (VSH)		Amount Requested and Proposed Use	
Description/Activities			
Provides advice and support to		£14,500	
borough. People are referred by police, other agencies or self-referred. Clients are accompanied through the court process if required.		Contributes to salary and running cost	
8,351 referrals to VSH & 1,043 clients used Witness Service at Uxbridge Magistrates Court.		Recommendation: £10,000	
29 volunteers			
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£10,000	£110,000	9%	£27,204

## Comments by Corporate Finance

This organisation operates nationally and the accounts provided reflect the consolidated position as at 31 March 2011.

The organisation has large surpluses in both financial years. The negative unrestricted reserves balance is due to a higher balance of fixed assets when compared to unrestricted reserves. The national organisation Victim Support England has an unrestricted reserve of £2,815m.

The application states that the Hillingdon region has £27k of unrestricted balances that are being kept aside for office relocation. The grant requested is to fund a number of new outreach sites and trained volunteers in Hillingdon that will be free for users. While it would be possible to fund this from existing national balances, it is unclear whether the regional office would be able to fund this expansion without assistance.

## Comments by Directorate

Victim support have much support nationally and have a high level of credibility with partners locally. They provide a valuable service to a large number of local residents.

### Comments by Partnerships Team

Victim Support nationally has been in the process of restructuring as a cost cutting measure. Whilst continuing to support Hillingdon residents, the organisation is now based in Hounslow with outreach sites in the Wellbeing Centre and Uxbridge Magistrates Court. This local organisation covers three boroughs. Plans for Hillingdon include developing more outreach sites across the borough, run by volunteers.

The organisation has links with a number of statutory and voluntary agencies including Hillingdon Police, Community Safety and Multi Agency Risk Assessment Conference and Hillingdon Independent Domestic Violence Advocacy Project (DV forums). The group works in partnerships with Hillingdon's Women Centre and Hillingdon MIND. Victim Support Plus initiative was rolled out to provide expanded practical services including assessments of needs, lock fitting services, interpretation services etc.

The organisation draws down significant external funding via the Ministry of Justice for LBH.

Organisation: Bell Farm Christian Centre Amount Requested and Proposed		d Proposed Use	
Description/Activities Provides a range of services and activities in a particularly under resourced area of the borough, with hard to reach groups. Lately it has been expanding elements of this to		£34,573 for the children and families programme	
other areas in the borough. It provides advice and guidance, activities for youth, children's services, parenting support, training, support for older people as well as church services.		Recommendation: £12,608	
1902 clients benefited last year with	n the help of 21 volunteers		
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total Unrestricted reserves at Mar 11	
£12,608	£252,210	5%	£65,768

### Comments by Finance

This organisation has had deficits for the past two financial years, though they have managed to cut it by almost 40% this year. The deficits have been due to a decrease in grant income and an increase in spending on charitable activities.

The majority of the extra grant requested relates to staffing costs. These could be covered from the cash held. However, the planned facilities upgrade could have a significant effect on balances held and could have a negative effect on service provision.

### Comments by Directorate

Active local organisation providing support to considerable number of local families. Continued support is recommended.

## Comments by Partnerships Team

Approximately 250 children and families benefit from the C & F programme which runs baby and toddler groups, toy library and support for parents. It also runs holiday clubs and playschemes. Some activities have expanded into Sipson and Harmondsworth. The group is requesting an increase in grant to fund a full time manager (at present part time) so they can maintain existing work and further develop work in Heathrow Villages.

Future plans include new training courses and to extend the Centre building (required resolving leasing issues). The organisation is well linked to surrounding Children's Centres and receives grants for advice work from them. Other partners include Parent Support Service, various schools and agencies north of the borough for parenting courses, Hillingdon Housing, Police Safer Neighbourhoods Team etc. It is user led and responds to the local needs in West Drayton, in particular addressing juvenile crime through alternative activities.

Whilst this is a well run organisation, officers are not able to recommend such a significant increase at this time.

Organisation: Hillingdon Autistic Care & Support		Amount Requested and Proposed Use	
Description/Activities Supports those affected by Autistic Spectrum through a range of clubs, training, advocacy, benefits advice, telephone helpline, home visits where required, 1-1 educational support		£25,000 for core salaries and provision of playscheme	
for NEET clients, support to families and siblings including respite, playschemes and training for mainstream organisations on people with AS needs.		Recommendation: £25,000	
579 clients   Total Estimated Income   11-12   11-12		Grant as % of total income	Unrestricted reserves at Mar 11
£25,000	£232,410	11%	£128,798

## Comments by Finance

This organisation has had deficits for the past two financial years. Although there has been a significant increase in income from activities, there has also been a further increase in expenditure on charitable activities.

The organisation holds a large amount of unrestricted reserves. Cash is held in a Business Premium account but does not appear to have any restrictions. Although the grant constitutes 15% of the organisation's income, it could be covered from these balances.

## Comments by Directorate

A valued local resource, providing a range of support services. The support the organisation provide to families whose children have been newly diagnosed with autism is particularly valued as this can be a very difficult time.

## Comments by Partnerships Team

Since being re-located, the group has expanded its services to ensure coverage across the north of the borough. Now they provide 2 weekly youth club sessions (in partnership with Youth and Connexions) and a monthly support meeting in this area. Another new service is the transition support project which runs workshops for young people making a key change in their lives such as moving to independent living, going to college, college to employment etc.

Expansion looks set to continue as they are aiming to support an additional 200 families and increase personal independence of 60 young people living with autism next year. However, while they had successfully fundraised last year (predicted surplus of £30,000) from a range of trusts, their confirmed funding for next year is significantly lower and they are predicting a £50,000 deficit (outstanding bids could cover this if successful).

Unrestricted balances are high due to a financial windfall last year but maybe required to fund some of the deficit and they have also committed to match funded a salary for the next two years from the amount.

Organisation: Hillingdon Federation of Community Association – Play schemes		Amount Requested and Proposed Use	
Description/Activities The Federation organise and rathe majority using community affordable prices to low income fa	association buildings, at	£21,750	
558 children registered last year, using 20 volunteers as well as paid staff		Recommendation: £	18,000
Grant Awarded 11-12 Total Estimated Income 11-12		Grant as % of total income	Unrestricted reserves at Mar 11
£18,000	£18,000 for project	100%	£0 for playschemes £12,615 (for HFCA's)

### Comments by Finance

This organisation has had deficits for the past two years and this has increased by £9k for the year to December 2010. This is almost entirely attributable to a reduction of grant income from other bodies.

The grant from LBH constitutes 40% of the organisation's income. Their balance of reserves at present is not sufficient to meet the needs of the organisation should there be a further reduction in grants awarded.

## Comments by Directorate

Continued funding of this initiative is fully supported. The play schemes have been running for at least 15 years for primary aged children and are a lifeline for some of our more vulnerable children and their families.

# Comments by Partnerships Team

The playscheme manager has worked hard to improve the quality of the play-schemes which are now all ready for Ofsted registration in 2012. They work with Social Care, Health & Housing and Children's services, who can refer children including those with special needs to the playschemes. An additional children's play activity has been launched in partnership with Brunel to increase deprived children's access to sports facilities. This provides play beyond the summer period.

The playschemes are running at a small deficit but most CA's don't charge rent for the holiday play schemes so they can maintain low charges for parents. The charges collected by each scheme are recycled back into the scheme for activities.

Organisation: Homestart Hillingdon		Amount Requested and Proposed Use	
Description/Activities Through trained volunteers, Home support to families with young difficulties in order to prevent familis based on needs and there interventions maybe utilised. Issued disability, post-natal illness, children etc.	g children, experiencing ly breakdown. Assistance efore a wide range of ues include mental health,	of Recommendation: £120,000	
136 adults and 234 children supported by 39 active volunteers (plus 8 who are resting)			
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£65,000	£137,450	47%	£41,556

### Comments by Finance

This organisation has suffered a deficit this year. This is due to a drop in income from charitable activities and an increase in costs for these activities. The extra grant requested does not appear to relate to any specific new initiative.

As the grant from LBH represents a significant amount of their income, a loss of grant income could limit the extent of their activities.

# Comments by Directorate

The range of Family intervention services in Hillingdon is limited. Homestart are one of the organisations that actively support and complement the work of the Council and it is envisaged that Homestart will continue to undertake a significant role in the developing borough Family intervention initiative. The proposed increase in funding to sustain the current capacity of the organisation is supported.

# Comments by Partnerships Team

This group works closely with statutory agencies including the Council receiving referrals from Health visitors, children's centres, GP's etc. Homestart often prevents issues escalating to the point where statutory intervention is required, and provides VFM. It's preventative approach is in line with and valued by the Council, Directorates and the PCT.

The organisation has been unable to secure enough external funding to enable it to function at its current level. Funding from PCT has dried up and other grant funds are ending. It has worked hard to address this including cutting time and salaries of staff, redundancies etc. It is estimating a deficit of £15,000 this year and therefore has been remodelling the scheme for next year to get on a more sustainable financial footing. It has no anticipated funding beyond the corporate grant for next year and unless this is increased, the scheme faces closure. Given the potential cost to the Council of the organisation ceasing its activities, it is recommended to increase the grant.

The proposed restructure will focus on service delivery only and not recruit a scheme manager who engages in a number of forums, fundraises and provides strategic direction for children and families in the borough. The scheme is requesting the complete amount from corporate grants.

Officers worked with the organisation to ensure that it remains a viable concern during the 2011-12 financial year. The organisation has impressed in its responsive attitude to a series of major challenges. The significant increase is recommended on the basis that the organisation works with some of the boroughs most vulnerable families and that the intervention and support is often crucial in averting families from reaching crisis point. The cost to the Council in supporting families who do break up is significant and the negative long term of family break up particularly on children is acknowledged as considerable.

Organisation: Horn of Africa Youth Association		Amount Requested and Proposed Use	
Description/Activities Targets young refugees and ne to assist their integration into provide advice, sports activity	the wider community. They ties, social club, homework	ey	
support, employment assistance etc  928 clients supported with 8 volunteers		Recommendation:	£4,000
Grant Awarded 11-12 Total Estimated Income 11-12		Grant as % of total income	Unrestricted reserves at Mar 11
£4,000	£145,000	3%	£22,750 (restricted)

## Comments by Finance

This organisation has made surpluses for the past two years. This year's surplus has increased by £10k due to income from new grants and donors.

The organisation have requested an extra £4k this year to cover an apparent doubling in rent and utilities costs. They have a healthy balance of cash at bank which would fund four months' expenditure. As the grant is not a large proportion of their income, it is questionable as to whether this amount would affect the activities of the organisation.

## Comments by Directorate

From modest roots this organisation has developed into a useful partner and continues to support a range of Council initiatives and provide access to a considerable number of young people.

# Comments by Partnerships Team

The group has successfully levered in sizeable external funding and has grown accordingly. It has developed relationships with Councils Community Safety team on gun and knife crime, Youth and Connections service and Youth Offending Team. Sporting activities are held in the evening and weekends and a mentoring/leadership project is undertaken in partnership with Rosedale College, funded by Paul Hamlyn Foundation.

The small corporate grant has enabled this group to survive and thrive and it is recommended that support is continued.

Organisation: P3		Amount Requested and Proposed Use	
Description/Activities This group provides a holistic range of support to vulnerable young people who are homeless or at risk. They have 2 hostels and 2 move on accommodation, 1 drop in advice			
centre which conducts training and employment services and various outreach work and projects in schools etc.  1484 clients supported.		Recommendation: £42,000	
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total Unrestricted reserve	
£40,000	£910,420	4%	£543,613 (national organisation)

#### Comments by Finance

This organisation operates nationally and the accounts provided reflect the consolidated position as at 31 March 2011.

The organisation has achieved surpluses in the past two financial years. The negative unrestricted reserves amount is due to a higher balance of fixed assets when compared to unrestricted reserves. The amount of cash in unrestricted funds is £2.4m.

The grant requested represents 1% of the income of the whole organisation and could be funded from existing balances. The accounts do not contain any Hillingdon specific information that reflects the financial position locally.

### Comments by Directorate

P3's funding is complex and it is not clear what the ramifications of a reduction in one income stream might be for another. The largest source of P3's council funding is £295K per annum of housing support monies. It is envisaged that the housing support services that P3 provides will continue unaffected in 2012/13.

## Comments by Partnerships Team

P3 are an innovative and energetic agency who works with a particularly vulnerable and difficult to reach group of young people who are either homeless or NEET or at risk of either and who have a range of unmet needs. Since the merger from Project 41 to P3, they have expanded into 3 other London boroughs. They have good partnerships with the Council, work with the London probation trust for ex-offenders, and are currently drawing up plans to engage in anti-gang, gun and knife crimes work. Other future plans include purchase of another 'move on house'.

The group has restructured to make efficiencies including a reduced management team and the rationalisation of accommodation. Office/drop-in space has gone from 3 properties to 1. Even with these cost cutting measures the group is predicting a large deficit next year for Hillingdon as funding for three projects draw to a close.

P3 are a good long term partner, who work with some of the boroughs most challenging young people. A small increase is recommended.

Organisation: Uxbridge Contact Centre		Amount Requested and Proposed Use	
Description/Activities The volunteer group provides a parents to spend time with their crelationships. The aim is that the meetings outside of the contact ce	hildren and start to rebuild ey will eventually facilitate	ild	
46 families = 92 adults and 59 children supported with 9 volunteers		Recommendation: £	2,000
Grant Awarded 11-12 Total Estimated Income 11-12		Grant as % of total income	Unrestricted reserves at Mar 11
£2,000	£3,180	63%	£0

## Comments by Finance

This organisation is part of Relate. Please see analysis above regarding Relate's funding.

# Comments by Directorate

Small scheme but very useful as a way of enabling families to remain in contact if the parents have separated. The benefits the scheme deliver far outweigh the modest grant.

## Comments by Partnerships Team

The centre receives referrals from Children and Family Court Advisory and Support Service, mediation services and solicitors. It operates a waiting list due to demand and lack of resources. There are no comparable services in the borough. The contact centre is expecting a deficit this year due to decreased funding from Children and Family Court Advisory and Support Service and increased costs, hence the increased request for next year. Apart from a small salary bill, the next largest expenditure is rent. Officers will aim to investigate whether this can be reduced in anyway and identify where additional funds can be secured.

Organisation: Friends of Ruislip Nature Reserve		Amount Requested and Proposed Use	
Description/Activities  Manages 11 acres of Ruislip nature reserves on behalf of the Council. It provides practical conservation work, guided walks and educational activities while contributing to forums		£1,200 Contributes to tools and maintenance costs	
concerning the reserve.  It has 128 members and 11 active volunteers		Recommendation: £	1,200
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£1,200	£1,200	100%	£85

### Comments by Finance

This organisation has achieved a breakeven position this year. The grant represents almost 90% of their income and they hold very little cash. Failure to receive the grant could constitute the closure of the organisation.

## Comments by Directorate

Friends of Ruislip Nature Reserve play an important role in the management and progression of this site.

# Comments by Partnerships Team

This group delivers support to the Council through advice and participation with the Councils trees and Woodlands officer, is a member of Ruislip Woods management committee and Ruislip Lido Advisory Group, as well as its practical management of the reserve. Last year the group harnessed corporate volunteers for work parties in the reserve, which was very successful and they aim to continue the practice.

The group submitted a request to increase the bid to take into account Lower Emission Zone which comes into effect in January 2012. They estimate it will cost them an extra £1,800 pa to use their vehicle. Officers will work with the group to consider other sources of funding for this requirement.

Organisation: Groundwork Thames Valley Ltd		Amount Requested and Proposed Use	
Description/Activities Provides a range of regeneration and environmentally sustainability projects in Hillingdon and 4 other boroughs. In Hillingdon, these include community development at Heathrow Villages, running the Com. Café at West Drayton, managing		£33,000  Contribution towards central management costs and overheads of GTV	
Colne Valley and other conservation and energy initiatives and hosting the LINK forum for Hillingdon.  Estimated 13,103 people used the open spaces and projects they manage last year with assistance from 126 volunteers		Recommendation	: £33,000
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£33,000	£485,000 (LBH related)	7%	£Nil declared relating to Hillingdon

## Comments by Finance

This organisation does not operate solely within Hillingdon. The accounts reflect the consolidated position as at 31 March 2011.

Groundwork have achieved surpluses for the past two years. It increased by almost £50k this year due to an increase in income from the private sector and other activities.

The grant requested represents only 1% of their income. As they have balances of cash and unrestricted reserves that total £1.7m to fund their activities it is unlikely that this grant has a significant impact on the service they provide.

#### Comments by Directorate

Groundwork play a key role in assisting LBH to reach it's environmental and community involvement targets as well as promoting the use and importance of green spaces. They also play a key role in attaining funding from external sources which benefit green spaces as well as the residents of LBH.

## Comments by Partnerships Team

This group plays a key role in regeneration and sustainability projects that span 5 boroughs. It takes a holistic and sustainable approach to its programmes targeting areas of deprivation. It has ongoing success with its social enterprises: Blue Sky (employment for ex-offenders) and Colne Valley Food (community interest company), both of which benefit Hillingdon. A community development project in Heathrow Villages funded by HCT is supporting the regeneration of Sipson and Harmondsworth. The Colne Valley Rural Development forum has been set up to support local farmers.

As with all the sector it has had to take on board reductions in funding and has been exploring savings via a merger with other Groundwork Trusts. However, this was not deemed financially viable and will not go ahead.

The finances shown above relate to LBH only. The income for LBH next year is expected to reduce approx £100k, as LINKS comes to an end and expected reductions in other contracts but in the main, the budget for next year is based on confirmed funding.

According to Groundwork Thames Valley accounts, LBH is the largest local authority core funder of the 5 boroughs. It should be noted that Groundwork UK will receive less money from the Department for Communities and Local Government (which is distributed between the regions) from 2012 onwards. This will mean a reduction of £91k core funding by 2014 for Groundwork Thames Valley.

Organisation: Herts & Middlesex Wildlife Trust		Amount Requested and Proposed Use	
Description/Activities The group manage four Council owned Nature reserves, and deliver a programme of habitat management and conservation advice, education and volunteering opportunities in Hillingdon.  Nearly 500 Hillingdon members and currently have 295 active volunteers.		£2,500 Contributes to reserve officer salary  Recommendation: £2,500	
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total Unrestricted reserve at Mar 11	
£2,500	£49,638	5%	£1,209183 (for whole organisation)

## Comments by Finance

This organisation operates in England and Wales and the accounts provided reflect the consolidated position as at 31 March 2011.

This organisation has had healthy surpluses for the past two years. It has reduced this year due to an increase in spending on nature reserves. The negative unrestricted reserves balance is due to a higher balance of fixed assets when compared to unrestricted reserves.

The grant required is to fund a post to manage areas within the borough. This could be funded from existing national balances; however it is unclear whether the regional office could fund this without support.

## Comments by Directorate

HMWT look after and manage a number of Hillingdon sites and therefore require these funds to carry out the management objectives set out in the agreed management plans. They also offer various events including guided walks & talks as well as workshops which are available to all residents of the Borough.

### Comments by Partnerships Team

An example of a well run local project despite the 'Parent' organisation covering a wide geographical area which works effectively with the Council and draws on numerous local volunteers.

The reserve officer works approx 40 days per year on Hillingdon projects which includes the management of 4 reserves. This represents good value given the size of the grant and despite the overall health of their finances, withdrawal of the grant would impact on local project. This would in turn incur costs to the Council.

The trust recently secured a City Bridge Trust grant for an officer to work with Hillingdon communities and raise their awareness of the Colne Valley. This receives in-kind support from LBH who provide the office space for the worker.

Organisation: Hillingdon Community Transport		Amount Requested and Proposed Use		
Description/Activities		C22 000		
Affordable, accessible transport	or local community groups,	£32,000		
schools etc and supports driver		Contributes to core s	Contributes to core salaries	
and Council schools. Offers volunteering opportunities for local people.		Recommendation: £32,000		
23,500 passengers carried				
1,426 were wheel chair passenge	rs			
29 volunteers (mainly volunteer d	rivers)			
Grant Awarded 11-12 Total Estimated Income		Grant as % of total	Unrestricted reserves	
	11-12	income	at Mar 11	
£32,000	£213,200	15%	£83,210	

## Comments by Corporate Finance

This organisation has achieved a breakeven position this year after suffering a deficit of in 2009-10. This has been achieved by generating more income from charitable activities than in the previous year.

Although the grant requested represents a sizable portion of the organisation's income, their balance of unrestricted reserves could be used to fund their activities.

## Comments by Directorate

This organisation operates as a contractor on behalf of Home to School Transport. They provide a high calibre service, providing accessible transport which has on occasion beaten private competition. They have recently increased the number of routes they operate on a daily basis to four. Staff are professional and client-focused, and retain the flexibility required to meet changing demands. They also provide training on aspects of vehicle safety when commissioned by Passenger Services.

## Comments by Partnerships Team

Affordable and accessible transport services are essential for people on low incomes, elderly or disabled in order that they can participate in social activities. Costs are kept down by undertaking contract work and seeking grants from external sources such as trusts and independent funds for new vehicles etc. The group holds contracts to provide transport to local clubs, social services, PCT, Special Needs school etc in the borough. The group use paid and volunteer drivers to keep costs down but which carries a risk in terms of being able to carry out bookings especially in early mornings and at weekends. Last year however, the group were able to cover 99% of bookings with volunteer drivers.

The group works in partnership with other agencies using its expertise to advice on transport purchases and managing their upkeep in return for usage in their 'downtime'. This is a beneficial efficiency saving for all the parties involved. HCT sit on the Hillingdon Mobility forum.

The group maintains its fleet through maintaining higher unrestricted reserves than usual to pay for breakdowns, adapting vehicles etc and regularly raises capital grants from trusts for new vehicles.

Organisation: Hillingdon Federation of Commusmall grants	nity Associations –	Amount Requested and Proposed Use		
Description/Activities The Federation is an umbrella gr	oup for the 21 community	£15,000		
associations in the borough. The Federation use the grant to provide small grants for minor repairs etc to community		Small grants to 19 CA	Small grants to 19 CA's	
associations. It also assists with legal and organisational advice, health and safety, support and manages a small grants scheme. In partnership with Brunel, and children's services, it runs a sports scheme for children.		Recommendation: £15,000		
Estimated that 200,000 residents use community association buildings and activities.				
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11	
£15,000	£34,725	43%	£12,615	

## Comments by Finance

The organisation has had surpluses for the past two years. They do not have any other reserves or fixed assets on which to draw. Although the grant represents over 50% of the organisation's income and it could be covered from existing balances, not receiving the grant could limit the organisation's activities.

## Comments by Directorate

The Federation provides valued support to 21 community associations, who in turn provide valued services and facilities to local communities. Apart from the grant the Federation receive and distribute the Community Associations the Federation supports are self-sufficient. The support afforded to community associations by the Federation represents good value in terms promoting and enabling good use of Council assets.

# Comments by Partnerships Team

The Federation supports 21 Community Associations (CA) in the borough the majority of which are based in Council owned premises, providing them with minimal financial support through this grants scheme. The Federation is actively seeking to improve CA's delivery through networking, information sharing, and holding seminars and forums. It encourages groups to use their facilities for MP/Councillor surgeries, polling stations, public meetings etc thereby increasing access of residents to civil participation.

While reserves are healthy the Federation regularly spends more than its income, although all this spend is on service provision (playschemes, Activity for Kids, and small grants). The bids from Community Association's are made twice yearly and the accounts run Jan – Dec which means another small grant round will occur before Mar 2012, thus utilising much of the stated reserves. This explains the relatively large unrestricted reserves. This grant is essential to ensure that Council owned buildings are maintained and utilised.

Organisation: Hillingdon Natural History Society		Amount Requested and Proposed Use	
Description/Activities  Manages north and south reserves at Harefield Place on behalf of the Council. Services include providing practical conservation as well as education and promoting the study of wildlife in the borough.		£1,000 Contributes to running costs	
18 volunteers work on reserves weekly plus assist in all events		Recommendation: £	1,000
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£1,000	£2,044	49%	£5,928.54

## Comments by Finance

The organisation has had surpluses for the past two years. They do not have any other reserves or fixed assets on which to draw. Although the grant represents over 50% of the organisation's income and it could be covered from existing balances, not receiving the grant could limit the organisation's activities.

# Comments by Directorate

This society plays an important role in managing a number of sites in the borough of Hillingdon, but also in monitoring the wildlife found throughout the borough. They hold a number of educational lectures/talks and workshops available to all residents within the borough.

# Comments by Partnerships Team

This group like the majority of environmental groups in the portfolio have managed to keep their budgets static, which in real terms shows an efficient use of resources and value for money. While the Society is carrying 3 yrs running costs in reserve, this allows them to replace tools and carry out capital works if required. They are a good example of a very small but active local project.

Organisation: London Wildlife Trust		Amount Requested an	d Proposed Use
Description/Activities The group manages over 200 acres of land in 11 Council owned reserves. It maintains wildlife in the reserves as well as encouraging public access.  The group estimates 400+ volunteer days are carried out in managing the reserves. A pool of 15-20 volunteers is coordinated locally with groups brought in centrally on regular		£15,000  Contributes to running costs including tools and machinery for Hillingdon activities as well as used as match funding for Higher Level Stewardship of 6 of the sites	
work parties.		Recommendation: £	10,000
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£10,000	£54,750.52	18%	£2,000

## Comments by Finance

This organisation has had high surpluses for the past two years. The increase in the grant request does not appear to relate to a specific new service or increased activity. The income requested represents less than 1% of the organisation's income and could be funded from existing balances.

## Comments by Directorate

LWT manage a number of Hillingdon sites and therefore require these funds to carry out the management objectives set out in the agreed management plans. Without this money important work needed on these sites would not be completed.

## Comments by Partnerships Team

The Hillingdon section of the Trust have undertaken a range of activities to protect wildlife and green spaces in the borough and work with a number of partners including Council officers, local regional and national groups of like minded organisations, to ensure the best outcomes for Hillingdon's green spaces.

The grant is specifically for the Hillingdon borough. In addition to specific external funding that the group raises for Hillingdon (£50K+ pa), the borough also benefits from a Heritage Lottery cross borough grant for the Crane Valley (£280Kpa). This along with the use of volunteers both locally and from outside of the borough provides excellent value for money. It has been further cutting costs through increased use of volunteers. Without this grant, there would not be an incentive to maintain the Hillingdon programme, nor leverage to draw in external funding.

Organisation: Pinner & Ruislip Beekeepers		Amount Requested and Proposed Use	
Description/Activities			
Deals with enquiries concerning		£750	
Council, Police, Pest Controllers at		Contributos to runnin	a cooto
safe removal and re-housing. Pronbeekeeping and provides training		Contributes to runnin	g cosis
Their work directly increases polli			
rare) in the area. Maintains a lib	, , ,		
provides lecturers and informal sp	eakers to schools as well	Recommendation:	£750
as supporting local events.			
Responded to 400 calls for assistar	nce on swarms last year		
	·		
72 members actively take part in	running the club and its		
activities.			
Grant Awarded 11-12	Total Estimated Income	Grant as % of total	Unrestricted reserves
	11-12	income	at Mar 11
£750	£5770	13%	£2,089

### Comments by Corporate Finance

The organisation has had surpluses for the past two years. The negative unrestricted reserves relates strictly to fixed assets: there is no balance of unrestricted reserves.

Although the grant represents 10% of the organisation's income, it could be covered from existing balances.

# Comments by Directorate

There are a number of beehives kept on our allotments throughout the borough. It is important that this organisation is supported especially with the decline in the Bee population and they regularly attend local groups where they give talks to borough residents.

## Comments by Partnerships Team

This group provides excellent value for money as it deals with public requests to manage swarms of bees often referred by the Council. As bees are a protected species private sector contractors are unable to deal with swarms or colonies in inappropriate locations. It is entirely voluntary and no charge is made for its services. It relies on a small grant and income from honey sales and membership fees.

It runs an apiary, whose bees pollinate the local area, as well as providing training on beekeeping. The group also run lectures to schools and groups on request. The organisation acts as a source of information and support to local beekeepers particularly on the issue of bee mites which have severely effected the bee population.

The organisation is predicting deficits in 2011-12 and 2012-13 and in addition, has been asked to move from their premises since the land is no longer Council owned and is being developed. The group are urgently seeking a new site and propose to use the grant to support any move.

Organisation: Southall Black Sist	ers (SBS)	Amount Requested and Proposed Use	
Description/Activities A long established organisation experiencing DV, violence or harms a range of services and resources from harm. Services include inforcounselling and support.	ful traditional practices with s to keep themselves free		
Previously funded by London Cour	ncils, Hillingdon was part of	Recommendation: (s	see report)
a wider West London programme violence. This application seeks to service from 20 to 40 individual helpline enquiries. They plan to he the Hillingdon Women's Centre surgeries.	to support BME victims of continue and expand the cases and 180 to 200 ave an advocacy worker at	of ne control of the	
Last year, as part of the London Councils funding, SBS supported 217 BME women residents of LBH (20 for advice, 197 telephone assistance)			
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£6,262 (London Councils Commission)	£8,938 (LBH only)	70%	£89,000 (whole agency)

## Comments by Finance

This organisation achieved a surplus of over £100k in 2009/10, but have a deficit of £14k this year due to increased staff and admin costs. They did not receive a grant from LBH last year, and the amount requested this year almost matches the deficit. This is one of a number of organisations that have had their funding cut from London Councils and therefore are applying for funding directly to LBH.

The grant would represent 3% of the income received. As it is not a large proportion of their income, it is questionable as to whether this amount would affect the activities of the organisation.

### Comments by Directorate

This funding proposal presented is potentially a duplication of existing specialist domestic violence support services in the borough.

## Comments by Partnerships Team

This is a well established agency supporting BME women experiencing Domestic Violence in West London. If the bid is successful the organisation proposes to work with Hillingdon's key Domestic Violence agencies, aiming to increase its outreach through joined up working, including establishing joint referral protocols.

The organisation continues to deliver services in Hillingdon, which are funded via the grant from London Council's grant scheme. Funding for the two projects has been reduced and London Council's funding to the organisation is scheduled to cease in September 2012. Without new funding from the Council future SBS would be unlikely to continue the programme of work in Hillingdon.

As per the Cabinet report, new groups applying for grants to work on domestic violence will be considered as part of a wider process to strengthen support in the borough. Officers will work with the borough's Domestic Violence Coordinator to identify gaps and develop proposals on how best to use some of the additional funding available to improve services. The bid from SBS will be considered as part of this process. Recommendations will be made at the January 2012 Cabinet.

Organisation: Hestia		Amount Requested and Proposed Use	
Description/Activities This group successfully provides in Hillingdon, a domestic violence refuge and floating support service and mental health floating support all funded under contract by		£24,232 for a part time worker	children and families
Supporting People.  Hestia are applying for provision of a 3 day per week Children and Families service to supplement the work at the refuge. This would target children with different activities and give parents support.		Recommendation: (See Report)	
Estimated 46 children and 25 women supported Approx 8 volunteers in Hillingdon			
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£0	£521,152 (LBH projects)	-	£7.6m (whole organisation)

### Comments by Finance

This organisation have had surpluses for the last two financial years. Their unrestricted balances cover 5 months of their total annual expenses. They have not previously applied for a grant from the Council.

The grant represents less than 1% of their total income received. As it is such a small proportion of the organisation's total income, it is questionable whether the grant would have a significant impact on its activities.

## Comments by Directorate

Hestia is looking for funding for a child worker at the refuge in Cowley. The child worker will work in partnership with the supported housing officers.

## Comments by Partnerships Team

Hestia are a large organisation covering 17 London boroughs. The organisation has confirmed funding for its current projects in Hillingdon (with a deficit of £4,000) and this bid is to add a service. It is unlikely that the group would pursue the programme without further funding.

This bid is not strictly within the corporate grant remit which provides core funds to groups based in the borough or an outreach service to meet a gap in borough provision. However, the proposal is strong and some children's activities are already being undertaken with small grants accessed locally. The bid also supports Hillingdon's Children's Trust Plan.

As per the Cabinet report, new groups applying for grants to work on domestic violence will be considered as part of a wider process to strengthen support in the borough. Officers will work with the borough's Domestic Violence Coordinator to identify gaps and develop proposals on how best to use some of the additional funding available to improve services. Recommendations will be made at the January 2012 Cabinet.

Organisation: Muslim Aid		Amount Requested and Proposed Use	
Councils funding, provided of			ect activities
This bid is to roll the toolkit out in the borough over 6 months. Specifically, the project aims to train 30 or 45 borough youth professionals to engage appropriately with Muslim youth. It will also provide 4 workshops and a filmed event with Muslim youth. The bid is in partnership with Muslim Youth Helpline.		Recommendat	tion: £0
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
Not given	Not given	-	£1.7m (whole organisation)

### Comments by Finance

This organisation operates nationally and the accounts provided reflect the consolidated position as at 31 December 2010. This is one of a number of organisations that have had their funding cut from London Councils and therefore are applying for funding directly to LBH to support local activities.

The organisation has had large surpluses for the past two financial years and they have almost £1.9m in unrestricted reserves. The accounts do not contain any Hillingdon specific information to indicate the financial situation locally. Although the grant requested is only a small portion of their income, it is unclear whether the service would continue if the grant was not received.

### Comments by Directorate

As part of the Council's Prevent Strategy and work – Youth Services have already undertaken project work to build relationships with local community organisations in order to understand the needs of Muslim communities to improve service provision for young people in the borough. This project would be a duplication of that work.

### Comments by Partnerships Team

This group is an international humanitarian aid organisation funded by London Councils to provide pan London infrastructure support. It was not stated in the application which if any other London boroughs they were bidding to, and what the impact on this service might be if they were unsuccessful or not.

The organisation works in 70 countries, providing a range of activities including disaster relief and development. It works in partnership with major disaster relief agencies and has a considerable number of field offices.

Hillingdon has many local BME groups, who include young people or work primarily with young people and this project could result in duplication. If members were minded to consider additional funds, it maybe more appropriate to direct it to local groups already based in the community.

		Amount Reque Use	sted and Proposed
providing Asian language specific languages inc English). Last year	lling outreach service in Hillingdon c domestic violence counselling (4 r, under London Councils funding, it women in LBH. This included 1:1 group work for domestic violence.	counsellor and project costs	
The London Councils grant of £60K pa provided domestic violence counselling across 7 boroughs. It is applying to the Council to continue the service in Hillingdon, which ceased this year as part of London Councils scheme restructure.			
women, and counselling to 60 wo	provide 75 assessments for BME men, including information and care annum in Hillingdon. Lastly, it will essionals in LBH.		
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£60,000 (for LC project across 7 boroughs)	£1,743,468 (regional agency)	-	£457,721 (regional agency)

## Comments by Finance

The accounts analysed are for the year 2009-10. More recent accounts have not yet been made available. This is one of a number of organisations that have had their funding cut from London Councils and therefore are applying for funding directly to LBH to support local activities.

This organisation has made a surplus over the past two years, though this has reduced by 42% in the current year due to increased expenditure on charitable activities. The negative balance for restricted funds relates to an overspend on a Residential Rehab project for which they held a restricted balance.

The organisation did not apply for a grant last year. Relative to their income, the grant requested this year would only represent 2% of all income received. The organisation's cash balances are sufficient to fund the grant request.

# Comments by Directorate

(Each - Pukaar) provides a service for victims of domestic violence in the borough, particularly Black, Asian and Minority Ethnic women (BAME). The services are culturally sensitive and meet their unique needs providing therapeutic interventions to women who are high risk.

# Comments by Partnerships Team

This is a well regarded agency, closely linked to local statutory and voluntary groups in the borough. It is based in Hounslow and works mainly in 4 West London boroughs providing a range of primarily BME focused projects around domestic violence, mental health, drug and alcohol, and ex-offenders.

This bid aims to continue work set up under London Council's grant scheme for a DV counsellor. London Council's originally estimated LBH benefit to be in the region of £10,000 out of the £60,000 for the scheme.

The group has had a presence in the borough since 2003, and Hillingdon Carers have endorsed the programme. EACH are also involved in Hillingdon's Drug and Alcohol partnership and undertakes joint outreach with HAGAM. The project has received funds Hillingdon PCT and EACH aim to secure continuation funding from them for the Tamil project in Hillingdon.

EACH receives substantial PCT/DAAT funding from Brent, Ealing Harrow and Hounslow. Its accounts are healthy.

As per the Cabinet report, new groups applying for grants to work on domestic violence will be considered as part of a wider process to strengthen support in the borough. Officers will work with the borough's Domestic Violence Coordinator to identify gaps and develop proposals on how best to use some of the additional funding available to improve services. Recommendations will be made at the January 2012 Cabinet.

Organisation: Orange Tree Theatre		Amount Requested and Proposed Use	
Description/Activities Previously funded by London Councils, this theatre group provided programmes of workshops to young people in schools, with Hillingdon as one of the boroughs they worked in.		£3,000 to conduct workshops in schools	
The theatre estimate that 515 young people from Hillingdon benefited from the workshop activities with a further 980 residents accessing the theatre in Richmond. The young people who benefit from the workshops gain an understanding and appreciation of cultural activities as well as a better understanding and preparation for GCSE English.  29 volunteers assist running the theatre in Richmond		Recommendation: £0	
Grant Awarded 11-12	Total Estimated Income 11-12	Grant as % of total income	Unrestricted reserves at Mar 11
£3,000 (Hillingdon element from London Councils grant)	£779,787	n/a	£74,279

# Comments by Finance

This organisation have had surpluses for the last two financial years. The negative unrestricted reserves balance relates to a higher balance of fixed assets. The cash amount of unrestricted reserves is £970k. This is one of a number of organisations that have had their funding cut from London Councils and therefore are applying for funding directly to LBH to support local activities.

The grant is to fund a children's acting workshop within Hillingdon and represents less than 1% of their total income received. The balances of cash and unrestricted reserves held are sufficient to cover one year's expenses. Although this grant is only a small portion of their income, it is unclear whether the service would continue if the grant was not received.

## Comments by Directorate

If funding to support this type of application was available the residents would be better served if funding was invested in borough based activity.

## Comment by Partnerships

The bid promotes access to cultural activities primarily targeting young people in schools in Hillingdon with an element in Richmond.

The organisation appears to be expecting a large deficit this year, partly as a result of losing London Council's funding. The theatre while providing quality workshops and a talented work programme, does not fit with the Council's priority for funding essential front line services. It is therefore not recommended to fund this bid.